

Defense Security Service: EPSQ E-NEWS

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As promised in our previous Enews Letter dated May 7th, 2001 we have posted the remedy for a problem EPSQ users may experience when upgrading (patching) to version 2.2. FAQ #47 has been posted to our web site at <http://www.dss.mil/epsq/epsqfaq/epsqfaq47.htm>. You may view it below as well.

47. I APPLIED THE EPSQ 2.2 SECURITY OFFICER EDITION PATCH TO MY EPSQ PROGRAM. NOW, I AM BLOCKED FROM TYPING MY FULL USER ID, AND THEREFORE, I CANNOT ACCESS ANY OF MY DATA. WHAT CAN I DO?

A change was made to EPSQ 2.2 that limits the length of Security officer's User ID to nine characters or fewer. If the EPSQ 2.2 Security Officer edition patch is applied, and a Security Officer user had a User ID with ten or more characters, he or she can no longer access their (newly patched) EPSQ program.

The best way to avoid this problem is to add a Security Officer edition user with a User ID of nine characters or fewer *before* applying the EPSQ 2.2 patch.

If the patch is applied, and the only User ID is more than nine characters, there is only one way for the Security Officer to get to the data previously created in that program.

The Security Officer must:

- a) Apply the [EPSQ 2.1.1 patch](#) (go to address above for patch file) - turning your newly patched EPSQ 2.2 back to EPSQ 2.1.1.
- b) Once your program has reverted to being version 2.1.1, go to Utilities/System Administration/Security Officer Users. Once there, Click ADD and add a User ID with nine or fewer characters (the four letters EPSQ for example).
- c) After the new User ID has been added, reapply the EPSQ 2.2 Security Officer edition patch.
- d) Use the newly added User ID to access your EPSQ program.

If you have questions about the EPSQ software please visit our Web site at <http://www.dss.mil/epsq> or you can send an e-mail to "<mailto:epsq.questions@mail.dss.mil>".

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