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Defense Security Service: EPSQ E-NEWS

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* We are aware of a problem that customers are finding when they update a previous version of EPSQ Security Officer edition with the 2.2 Security Officer edition patch.

Version 2.2 fixed an error that allowed users to select User IDs with more than 9 characters. This means that if a previous Security Officer edition of EPSQ had a User ID with 10 or more characters, a problem arises when the patch is applied. Security Officers that only have User ID(s) with 10 or more characters will be unable to access their EPSQ program after the 2.2 patch is applied.

If a Security Officer has a User ID with 10 or more characters, he or she should do the following before applying the 2.2 patch.

- a) In EPSQ 2.1.1, go to Utilities/System Administration/Security officer user
- b) Add an additional Security Officer user that has a User ID with less than 10 characters

After applying the patch, access the newly upgraded EPSQ 2.2 by using the new User ID that has less than 10 characters. You can then create additional User IDs, with less than 10 characters, if you choose.

* When installing the new EPSQ version 2.2 please be aware that the installation program uses a default install directory of c:\epsq2xso (Security Officer Edition) and c:\epsq2xsu (Subject Edition). If you are applying the patch for version 2.2 and you do not have your current installation in the default directory, you should change the directory when installing the patch to your current installation location.

If you have questions about the EPSQ software please visit our Web site at <http://www.dss.mil/epsq> or you can send an e-mail to "<mailto:epsq.questions@mail.dss.mil>".

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